

CLIENT PRE-TREATMENT PREPARATION CHECKLIST FOR HOMEOWNERS

In order for our company to provide the most effective service possible, we ask that before our arrival you review and complete all the necessary steps listed below. Failure to complete the following request may void any warranty if applicable.

CHECKLIST

- Please do NOT remove infested materials from the infested area. Except for the items listed below, leave everything in your home. It is important that you DO leave everything in place.**
- Be careful of any items you plan on wearing or need to take with you to ensure they are bedbug free such as purses, handbags, backpacks, shoes, briefcases, etc. Inspect them thoroughly for any insects prior to returning.
- Remove all electrical wall plates, phone jack plates and light switch covers.
- The following objects must be identified and placed in containers outside of the home so they are protected during the heat treatment process: (porch or garage is fine). As it is not possible to heat treat these articles the only way to ensure that the re-infestation does not occur (from these articles) is not to bring them back into your home for 15 months.**
 - ✓ Oxygen tanks, aerosol cans, lighters, fire extinguishers, ammunition, any other pressurized, all flammable or combustible items.
 - ✓ Musical instruments including guitars, pianos and violins
 - ✓ Crafts or items put together with hot melt glue
 - ✓ Vinyl records
 - ✓ Candles, crayons, cosmetics (that can melt only) and any wax products, can be placed in refrigerator
 - ✓ Plants, seeds and bulbs
 - ✓ Vitamins, medications, pharmaceuticals, ointments, chocolate and etc can be placed in refrigerator.
 - ✓ Oil paintings and acrylic artwork
 - ✓ Paint cans, aerosols and oils
 - ✓ Wine bottles, carbonized soft drinks can be placed in refrigerator.
 - ✓ Items of value that may be damaged by temperatures 50°C - 70°C (122°F - 158°F)

Our technicians will endeavour to ensure that you have removed all required items prior to treatment commencement however it is your responsibility to ensure that these items have in fact been removed.

Note: These removed items may contain bed bugs or bed bug eggs - bringing them back into your home is not advised due to the very real possibility of re-infestation. If you plan to reintroduce these items to your home check them carefully for bugs first. Ideally these items should remain out of the home for 15 months.

- Deactivate sprinkler system, heat sensors, smoke & security alarms for duration of heat treatment as a precaution.
- Unplug all electronics such as television sets, DVD players and computers.
- Turn-off all ventilation such as heating/air conditioning system.
- Close all windows in your home prior to our arrival.
- If a water bed or air bed is present, drain or deflate bladders.
- Disassemble bed frames and leave in the bedrooms for treatment.
- Due to the very real possibility of re-infestation from potentially infested vehicles, all household vehicles should be professionally cleaned (failure to accomplish this item may void any service guarantee offered).
- Bed bug specific mattress and box spring encasements must be utilized for all beds within the dwelling.
- Remove all plastic/vinyl blinds and leave them on the floor by each window.
- All launderable clothing and fabric articles should be put into the dryer on 'high' for 1 hour then put back into new bags and double knotted until after the heat treatment completion. Folded clothing/fabric articles in bins or on shelves should be put into the dryer for one hour and bagged.
 - * Bagged treated cloth articles must be placed in bathtub/shower if left in home.
 - * Hanging clothes in the closet may be left if they are not too tightly hung together.
- It is necessary for you and your pets to vacate the premises during the service. This process will require anywhere from 6 to 12 hours for completion; a more exact time based on your unique situation will be discussed prior to treatment. Fish aquariums may be left on site, however, they should be covered, air filters should be disconnected and fish removed.

For your safety:

Our technicians will be happy to show you how the equipment works after completion of setup. It is our policy that only Bed Bug Heat Exterminator personnel shall have access to the inside of your home while our equipment is running.

I certify that the pre-treatment preparation and recommendations above (pages 1 and 2) have been completed.

Name

Address

Date

Signature